



Line Items

The Official
Newsletter
Of Excelsior EMC

June 2020 • Vol. 41, No. 4

RESULTS OF 2020 ANNUAL MEETING

The first ever mail-in annual meeting of the members of Excelsior EMC has been concluded as of May 22, 2020 at 5:00pm. While we would much rather have an in-person annual meeting, the mail-in method proved to be very efficient given the circumstances surrounding the COVID-19 pandemic.

There were three matters requiring member approval in the 2020 Annual Meeting:

- 1. Director Elections** - Three incumbent directors were re-elected to serve another three-year term. The results of the vote are as follows.

District 1

David T. Cromley
200 Rushing Road
Brooklet, GA 30415-6303
452 "YES" and 3 "NO"

District 2

Mike Anderson
1654 Old Register Road
Statesboro, GA 30458-5607
452 "YES" and 2 "NO"

District 3

Solly Trapnell
2325 Aden Lanier Road
Statesboro, GA 30458-4083
454 "YES" and 1 "NO"

- 2. Proposed Bylaw Revision** - The proposed bylaw revision to reduce the number of directors from ten to nine was approved by a vote of 456-2.
- 3. Approval of the Minutes of the 2019 Annual Meeting** - The minutes from the 2019 annual meeting were approved by a vote of 456-0.

The Credentials and Elections Committee of Excelsior EMC certified the results of the vote on May 27, 2020. Any objection to the results must be filed at the Cooperative's headquarters by 5:00PM, July 30, 2020.

TEN LUCKY WINNERS

There were 473 Excelsior EMC members who properly submitted their Voter Registration Card and Official Ballot before the deadline of May 22 at 5:00pm. Of those members, a lucky ten were randomly selected to receive a \$300 Walmart gift card. Those members are listed below:

★ Nathan C. Coleman

★ F. Thomas David

★ Bonnie Ellis

★ Dr. E. Ruth Green

★ Brian Hare

★ Donald M. Harris

★ Robert Hulsey

★ Donna Hunter

★ Vivian T. Lee

★ Timmy Moses

Line Items

BRONSON BRAGDON
Editor

BOARD OF DIRECTORS

Mike Anderson, Chairman	Statesboro, Georgia
Wade Hodges, Vice Chairman	Statesboro, Georgia
G.W. Johnson, Jr., Sec.-Treas.	Twin City, Georgia
Jordy Carter	Metter, Georgia
David Cromley	Brooklet, Georgia
Amy Hendrix	Metter, Georgia
Grady McCray	Metter, Georgia
Solly Trapnell	Statesboro, Georgia

Greg Proctor, President/CEO

**Jessie Goodman, Manager
Construction and Maintenance**

**Bill Walden, Manager
Data and Technical Services**

**Lindy Chester, Manager
Financial & Accounting Services**

**Howard Porter, Manager
Member Services**

When Your Power is Off – Call (912) 685-2115 or (912) 764-2123

When your power goes off, don't stay in the dark longer than you have to. To restore your power as quickly as possible, we need your correct phone number. Your phone number is the quickest way for us to locate your home or business when you call to report an outage.

The LINE ITEMS (ISSN 1089-9987) is published monthly for \$1.00 per year by Excelsior EMC, 2574 Northside Drive West, Statesboro, Georgia 30458. Periodicals postage paid at Statesboro, Georgia. POSTMASTER: Send address changes to LINE ITEMS, P.O. Box 297, Metter, Georgia 30439

Between the Lines

by
Greg Proctor
President/CEO

Annual Meeting Highlights

We have just completed our first-ever annual meeting by mail. You the members approved the re-election of three incumbent directors that were up for election this year. You also approved a change in the bylaws to reduce the number of directors from ten to nine, and you approved the minutes from last year's meeting as well. We understand that many of you look forward to the fellowship of an in-person meeting. Hopefully, we can all meet together again next year. As we stated in our article last month, unique days call for unique ways. You did your part in conducting the business of the Cooperative, so we thank you for your patience and participation by mailing your registration cards and ballots.

Normally I touch on some of the highlights during my speech at the annual meeting, so I will try to cover some of those items here. I regret that we were unable to recognize W.D. Johnson and Jerry Cadwell in-person at this year's meeting. Both men have served faithfully over the past four decades, so we wanted to recognize them publicly with a round of applause and a plaque acknowledging their years of service. The 2019 revisions and updates to the capital credit study along with management recommendation that there be no general retirement or estate retirements during 2020 were reviewed and approved by the Board during their April meeting. The Board's action on this matter was to ensure that the cooperative maintains a strong financial position in light of the challenges ahead.

COVID-19 has been a challenge unlike any other we have faced. It certainly has not been business as usual. Your electric service has remained reliable as usual during the COVID-19 outbreak. There have been no issues with electricity delivery due to the current pandemic and our employees have been able to restore power during spring storms and other outages. Regular work, like responding to outages, outdoor light repairs and service installations have continued with crews practicing social distancing while performing tasks. We will return to normal business operations as soon as possible, but not before it is safe for our members and employees.

One challenge that we did not face this year was a hurricane. I am thankful for the fact that 2019 was the first year since 2015 that we did not have any hurricane damage. We did implement our emergency response plan for Hurricane Dorian in September, but fortunately that turned out to be merely a planning exercise, as the storm stayed just off the coast as it made its way northward. One thing that hurricanes have taught us over the last few years is the importance of right-of-way maintenance. To that end we have tried different methods and timing for controlling vegetation near our power lines. What seems to work best is a combination of mechanical trimmers, bucket truck trimmers, brush cutters and spraying. You may have noticed different equipment cutting the rights of way near your homes. These practices are making a difference in terms of the quality of vegetation control as well as the cost.

We all know that your employees are what make Excelsior EMC function day in and day out. Each year we recognize the employees that are receiving service awards. Like so many other things, this year's recognition is different, so when you see them out and about, please give them a pat on the back and let them know how much you appreciate what they do to keep the lights on.

I want to end with my word of thanks for the support and cooperation that you give as we work each and every day to improve how we provide safe, reliable and affordable power to you, the members.



Every Member Counts

AMY HENDRIX APPOINTED TO EXCELSIOR EMC BOARD

The Excelsior EMC Board of Directors has appointed Amy Hendrix as Director from District 5. District 5 encompasses the areas south of Metter including Evergreen, Aline, Cobbtown, and Excelsior. The appointment was necessary to fill the vacancy of retiring Director Jerry Cadwell, Jr. Mr. Cadwell announced his resignation and retirement from the Board effective as of March 31, 2020.

Amy Hendrix is originally from Indiana, but was raised in Metter from a young age. She graduated from Metter High School and went on to receive her Bachelor's Degree in Education from the University of Georgia. She then attended Georgia Southern University where she received a Master's Degree in Education and an Education Specialist Degree.

Mrs. Hendrix is mostly known around the community for her teaching, as she has dedicated so much of her life to education. She taught Social Studies at Metter High School for 14 years, Dual-Enrollment History courses at East Georgia State

College, and is currently teaching English online to students in China.

When she is not teaching, Mrs. Hendrix is helping her husband, Kevin Hendrix, and father-in-law, R.E. Hendrix, at their family farming operation, Hendrix Produce. Together they work to grow, package, and ship those world famous Vidalia onions.

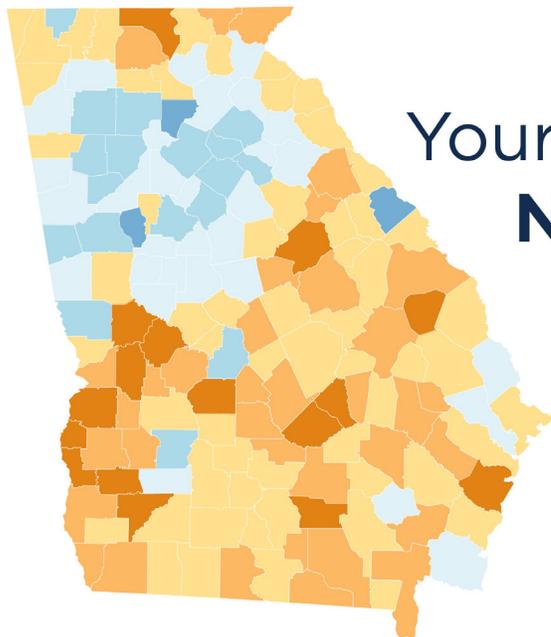
Amy and Kevin have two children, Andrew and Ellen. The Hendrix family attends Metter United Methodist Church.

Mrs. Hendrix stated, "I am looking forward to this opportunity to serve the community and I am eager to learn as a new board member."



BILLY HICKMAN RESIGNS FROM BOARD OF DIRECTORS

Billy Hickman has resigned from his position as Excelsior EMC Director of District 8 amid his campaign for the State Senate District 4 seat. Excelsior EMC District 8 encompasses areas on the west side of Bulloch County including parts of Register, Portal, and the Westside Road area.



Your state and hometown **NEED YOU** to respond to the 2020 Census!

RESPONSES = FEDERAL FUNDS



DISCONNECTION OF DELINQUENT ACCOUNTS TO RESUME ON JULY 1

If you are having trouble paying your electric bill due to circumstances surrounding the COVID-19 pandemic, please give our office a call at 912-685-2115 or 912-764-2123 to make special arrangements.

STAY NOTIFIED

Excelsior EMC would like for our members to take advantage of our Alerts and Reminders technology which has the capability to send out various notifications concerning your account(s). These notifications consist of a Due Date Reminder, Past Due Date Reminder, Account Profile Change, Returned Check Alert, Payment Confirmation, High Energy Usage Alert, and Arrangement Installment Due. These notifications can be sent out through text message, email, voice alert, or push notification (for smartphone users only) at the discretion of the member. If you have the Excelsior EMC smartphone app, you can easily select the notifications that you would like to receive as well as how you would like to receive them. If you do not have the smartphone app, you can call in to our office at (912) 685-2115 and our customer service department will be happy to assist you to ensure that you receive the notifications of your preference.

Alerts & Reminders 99999-001	
Due Date Reminder	
Remind me 7 day(s) before.	
Text Message	<input type="radio"/>
Email	<input checked="" type="radio"/>
Push Notification	<input checked="" type="radio"/>
Voice Alert	<input type="radio"/>
Past Due Date Reminder	
Alert me when due date has passed.	
Text Message	<input checked="" type="radio"/>
Email	<input type="radio"/>
Push Notification	<input type="radio"/>
Voice Alert	<input checked="" type="radio"/>

Alerts & Reminders 99999-001	
Payment Confirmation	
Send me a confirmation when a payment is submitted.	
Text Message	<input type="radio"/>
Email	<input checked="" type="radio"/>
Push Notification	<input type="radio"/>
Voice Alert	<input type="radio"/>
High Energy Usage Alert	
Alert me when my daily energy usage reaches\$ 5.00	
Text Message	<input checked="" type="radio"/>
Email	<input type="radio"/>
Push Notification	<input checked="" type="radio"/>
Voice Alert	<input type="radio"/>

Shown above are various alerts on the Excelsior EMC smartphone app which can be customized to notify the member to their preference.

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