



Line Items

The Official
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Of Excelsior EMC

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EXCELSIOR EMC'S 81ST ANNUAL MEETING HELD

A crowd of approximately 300 gathered at the Nessmith-Lane Conference Center on the campus of Georgia Southern University on Friday, May 17, 2019, for Excelsior EMC's 81st Annual Meeting.

For those members arriving early, "Early Bird" door prizes were awarded to lucky winners. All registered members received an LED retractable lantern as an attendance gift. Promptly at 2:30 p.m., Steve Minor, Cooperative Attorney, called the business session to order.

After the invocation by Director Billy Hickman, National Anthem, and approval of the minutes of the last meeting, seven employees were recognized with a service award for a combined total of 175 years of service to the Cooperative. Receiving service awards were: Nelsan Hobbs, 15 years; Jody Wilson, 15 years; Jim O'Brien, 25 years; Matt Smith, 25 years; Jessie Goodman, 30 years; Chris Howell, 30 years; and Bobby Edenfield, 35 years.

Following the presentation of employee service awards, Greg Proctor gave the President/CEO's Report. In his report, Proctor opened by pointing out how the Cooperative seeks to balance the need for affordable rates with reliability and exceptional customer service. He noted that Excelsior EMC remains among the lowest cost

providers in the state when compared to Georgia Power and 40 other EMCs. Proctor pointed out that Excelsior EMC was the lowest cost provider in the state at the 1,500 and 2,000 kWh per month level last summer. Additionally, he said that "Not only are we committed to balancing low rates and reliable service, delivering exceptional customer service is a high priority as well." He listed and described several of the new services available to Excelsior EMC members such as the "Pay Your Way" pre-pay billing service, the Excelsior EMC smartphone app, the Alerts and Reminders system, and the new energy efficient LED outdoor lights.

Proctor also noted that Excelsior members value reliability just as much as affordability when it comes to their electrical service. He stated "When the lights do go out, our employees are ready to respond." He then went on to discuss Hurricane Michael, which was the biggest challenge that the Cooperative faced in 2018. Proctor

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Members register for the 81st Annual Meeting.



Grand Prize Winner Wallace Spivey (left) and Bill Walden, Manager, Data and Technical Services, (right) are shown with the 43" 4K Ultra HD Television he won at the 81st Annual Meeting.

Line Items

BRONSON BRAGDON
Editor

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When your power goes off, don't stay in the dark longer than you have to. To restore your power as quickly as possible, we need your correct phone number. Your phone number is the quickest way for us to locate your home or business when you call to report an outage.

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Between the Lines

by
Greg Proctor
President/CEO

STAY BACK AND STAY SAFE

Working with electricity can be a dangerous job, especially for linemen. In fact, USA Today lists line repairers and installers among the most dangerous jobs in the U.S. That's why safety is our number one priority. This is not empty talk. Over time, we have created a culture of putting our crews' safety and that of the community above all else.

Our mission is to provide safe, reliable and affordable energy to you, our member-consumer. Yes, we strive to deliver affordable and reliable electricity to you, but equally important, we want our employees to return home safely to their loved ones. This emphasis requires ongoing focus, dedication, vigilance – and your help!

While we appreciate your kindness and interest in the work of our crews, we ask that you stay back and let them focus on their task at hand. Even routine work has the potential to be dangerous, and it takes their full attention and that of their colleagues, who are also responsible for the team's safety. Distractions can have deadly consequences. If a lineman is on or near your property during a power outage, for vegetation management or for routine maintenance, please allow them ample room to work. These small accommodations help protect our crews— and you.

If you have a dog, try to keep it indoors while workers are on or near your property. While most dogs are friendly, some are defensive of their territory and can't distinguish between a burglar and a utility worker. Our crews work best without a pet "supervising" the job.

We recognize that for your family's safety, you want to make sure only authorized workers are on or near your property. You will recognize Excelsior EMC employees by their uniforms and trucks with our name and logo on them. You may also recognize them because they live right here in our local community.

In addition to giving workers some space while they are near your property, we also ask that you move over or slow down when approaching a utility vehicle on the side of the road. This is an extra barrier of safety to help those who help all of us. Its not only a good idea, it's the law as well.

We appreciate your cooperation as we work to keep your power flowing.



Every Member Counts

— *Continued from Front*

expressed his gratitude to the entire Excelsior EMC team for their hard work during the Hurricane Michael restoration effort.

Proctor went on to say that the Cooperative continued to grow in 2018 with the addition of 232 consumers and 30 miles of line. Proctor commented that the 2018 revisions and updates to the capital credit study along with management recommendation that there be no general retirement or estate retirements during 2019 were reviewed and approved by the Board during their April meeting. He cited that the Board's action on this matter was to ensure that the Cooperative maintains a strong financial position in light of the challenges ahead. Proctor went on to recognize the employees of Excelsior EMC for their commitment to deliver top notch service to the members. He also stated "Your Board of Directors shares that same level of commitment and takes their job of establishing policies to guide the Cooperative very seriously." Proctor then thanked the audience for their attendance of the 81st Annual Meeting and for



Excelsior EMC employees Mike Page (left) and Bobby Edenfield (right) hand out LED lanterns to registered members in attendance.

their continued support of the Cooperative.

Three directors were elected to serve three-year terms. These were: Jordy Carter, District 7; Billy Hickman, District 8; and Wade C. Hodges, District 9.

After the meeting was adjourned, door prizes were awarded and all attendees enjoyed ice cream.

SERVING OUR SCHOOLS AND YOUTH



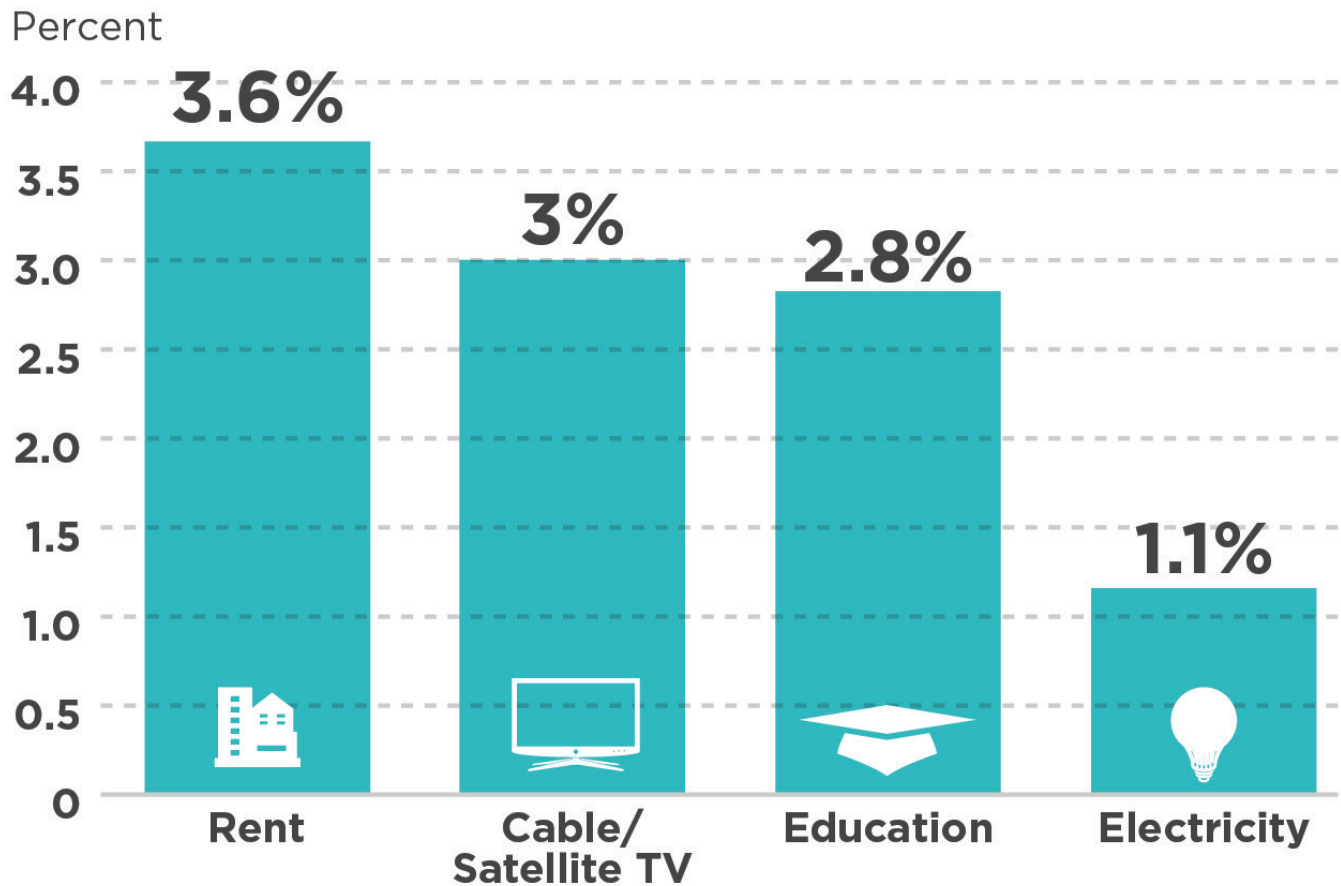
Excelsior EMC linemen Justin Powell (left) and Kent Wilson (right) pose for a photo with Metter Elementary School students at the Careers on Wheels event.

Excelsior EMC is dedicated to serving the needs of our communities by partnering with local schools to help educate students on electricity and what is required to get electricity to our consumers. On the morning of May 3, 2019, Linemen Justin Powell and Kent Wilson represented Excelsior EMC at the "Careers on Wheels" event hosted by Metter Elementary School. The aim of this event was to educate the students on various careers within our community and expose them to some of the different vehicles and tools used in each of these careers. Justin and Kent had an Excelsior EMC bucket truck on display along with numerous tools that our linemen use on a daily basis. They also demonstrated for the students how several of these tools are used.

ELECTRICITY REMAINS A GOOD VALUE

The cost of powering your home rises slowly when compared to other common expenses. Looking at price increases over the last five years, it's easy to see electricity remains a good value!

Average Annual Price Increase 2013-2018



Sources: U.S. Bureau of Labor Statistics
Consumer Price Index

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