



Line Items

The Official
Newsletter
Of Excelsior EMC

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MORE WAYS THAN EVER TO PAY YOUR BILL – WITH ADDED SECURITY

At Excelsior EMC, protecting our members is always a top priority. As payment fraud and identity theft continue to increase nationwide, we are taking steps to strengthen the financial security of our members' accounts.

As part of this effort, we will soon discontinue accepting credit card payments over the phone with a live representative. While many members have used this option in the past, removing it helps reduce the risk associated with verbally sharing sensitive payment information.

The good news is that members will still have many convenient and secure ways to pay their electric bill, allowing you to choose the option that best fits your schedule and preferences.

YOUR PAYMENT OPTIONS

Automated Phone Payment System

Call 912-685-2116 anytime to make a secure payment through our automated system.

Online or Mobile App

Access your account 24/7 through our website or mobile app to view your balance and make payments quickly and easily.

CheckOut Barcode Payments

Get your barcode from your account and take it to a participating retailer, where it can be scanned and paid right at the register. Local participating locations include:

- Dollar General
- CVS
- Family Dollar
- Walgreens
- Walmart
- Pilot Flying J
- Kroger

For step-by-step instructions and details, visit the CheckOut information page under Quick Links on our website.

Bank Draft (Auto Pay)

Enroll in draft payments to have your bill automatically paid each month – a simple and secure way to avoid late fees and save time.

Pay by Text

With Text-to-Pay from Excelsior EMC, managing your account is as easy as sending a message.

If you're enrolled in account notifications, simply text **352667** to:

- Check your balance (**BAL**)
- Make a payment (**PAY**)
- Get help or view options (**HELP** or **MENU**)

You can also opt in or out anytime (**JOIN** / **STOP**) and reset your session (**RESET**) if needed.

Pay in Person

Visit us at either of our office locations in Metter or Statesboro during business hours.

Mail Your Payment

Use the return envelope included with your bill to mail your payment to PO Box 828, Metter, Georgia 30439.

Night Drop Boxes

Drop boxes are available at both office locations for convenient after-hours payments.

Excelsior EMC will no longer accept credit card payments over the phone with a live representative.

This change is designed to **better protect our members' financial information** by reducing the need to share sensitive details verbally. With multiple secure and convenient payment options still available, this update strengthens security while continuing to make paying your bill easy and flexible.

Line Items

Joseph Jones
Editor

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This institution is an equal opportunity provider and employer.

**When Your Power is Off – Call
(912) 685-2115 or (912) 764-2123**

When your power goes off, don't stay in the dark longer than you have to. To restore your power as quickly as possible, we need your correct phone number. Your phone number is the quickest way for us to locate your home or business when you call to report an outage.

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Between the Lines

by Greg Proctor
President/CEO

Investing in a Stronger Electric System

At Excelsior EMC, maintaining a reliable electric system for our members requires constant planning, maintenance, and strategic upgrades. Many of these improvements happen quietly behind the scenes, but occasionally there are times when the scale of the work becomes more visible to the communities we serve.

In April and May, Excelsior EMC will be completing several voltage conversion projects across our system. These upgrades will convert portions of our distribution lines from 7,200 volts to 14,400 volts. While voltage conversions are something our cooperative has been performing for many years as part of our long-term system improvement plan, this particular round of projects will impact more than 3,000 members throughout our service territory. Because of the scale of this work, we felt it was a good opportunity to explain what these upgrades are and why they are important.

Electric distribution systems are designed to deliver power efficiently and reliably over long distances. By operating at a higher distribution voltage, we can move electricity across our lines more efficiently with less energy loss. Converting a line from 7,200 volts to 14,400 volts essentially doubles the system's capacity to carry electricity, which allows our infrastructure to better support the growing electrical needs of homes, farms, and businesses in our communities.

Higher voltage distribution also helps improve the quality of service our members receive. Members who live farther from substations or near the ends of distribution lines often benefit the most from these upgrades, as higher voltage helps maintain stronger and more consistent voltage levels along the line.

Another important part of these projects is the opportunity to upgrade equipment along the system. During a voltage conversion, crews often replace older transformers, update protective devices, and make other improvements that strengthen the overall reliability of the circuit. These upgrades help our system respond more effectively to faults and reduce the likelihood of extended outages.

Because these changes involve physically modifying energized electrical infrastructure, brief planned outages are sometimes necessary while crews safely complete the work. We understand that any interruption can be inconvenient, and we work carefully to minimize both the duration and frequency of these outages.

Voltage conversion projects like these are part of our cooperative's long-term commitment to maintaining a modern, resilient electric system. While members may only notice the short outage required to complete the work, the benefits—increased capacity, improved efficiency, and higher reliability—will serve our communities for many years to come.

At Excelsior EMC, we remain committed to investing in the infrastructure that powers our homes, farms, and businesses, ensuring we can continue providing safe, reliable electricity to the members who own this cooperative.



Every Member Counts

ANNUAL MEETING INFORMATION

The Cooperative is required by the bylaws to hold an annual meeting of the members. Each year we hold this meeting in May where many of our members gather to enjoy fellowship and conduct the business of their Cooperative. This year's annual meeting will be conducted using the hybrid drive-through / in-person approach that we have used in recent years. This will allow our members the option to leave the meeting after they have registered and received a registration gift or park and attend the in-person meeting after driving through and completing the registration process.

In keeping with the standard provisions of the bylaws, a quorum will be established by the participation of 100 members. Key functions of the annual meeting are the reporting of the Cooperative's financial condition, the election of directors, and conducting any other business that must be acted on by the members. Our goal is to ensure that the members of Excelsior EMC are informed and retain their voice in the governance of their Cooperative. A full report of the financial condition of the Cooperative for the fiscal year ending December 31, 2025, will be included in the May edition of the Cooperative's newsletter, *Line Items*. We will convey additional information to you through our website (www.excelsioremc.com), Facebook page or direct mailings. A summary of the bylaw provisions that address the election of directors is as follows:

ARTICLE FOUR - DIRECTORS

SECTION 1. - The business affairs of the Cooperative shall be managed by a board of directors, exercising all powers of the Cooperative except such as by law, the articles of incorporation or bylaws are conferred upon or reserved to the members.

SECTION 2. - The areas served by the Cooperative shall be divided into geographical districts. One director shall be elected from each of said districts and one director-at-large representing the entire area served by the Cooperative.

SECTION 3. - Qualifications to become or remain a nominee or a director of the Cooperative: Must be eighteen (18) years old or older on the date of election; Must be a member and bona fide resident of the district represented and receive service from the Cooperative at his or her primary residence; May not, within five (5) years prior to the election, have been an employee of the Cooperative; May not be a close relative of any person who is an employee or director of the Cooperative; May not be employed by or hold a financial interest in a competing enterprise or a business selling electric energy or supplies to the Cooperative; May not be the incumbent of or candidate for a salaried elective public office.

SECTION 4. - Establishes election procedures and three-year, staggered terms of office for Directors.

SECTION 5. - The Board of Directors must appoint a nominating committee whose duty is to nominate candidates for each director district term expiring this year. The nominating committee must post its list of nominations on or before April 25, 2026. Qualified candidates can also be nominated by a written petition signed by 100 or more members. Nominating petitions must be received at the Cooperative's Metter office no later than 5:00 pm on Wednesday, April 15, 2026. The nominating petition shall list on each page the following: the member's signature, the member's printed name, the member's mailing address, and the member's phone number.

The members of the Nominating Committee for 2026 are:

District 1 Ryne Brannen

District 2 Speer Brannen

District 3 Ricky Nevil

District 4 Clark Dixon

District 5 Jay McCranie

District 6 Stephen Taylor

District 7 Matt Wood

District 8 Preston Brinson

At-Large Gary Mosley



Notice of Capital Credit Assignments for the Year 2025

Because of the cooperative structure of Excelsior EMC and the bylaws under which it operates, assignment of capital supplied by each member each year must be made and recorded on the Cooperative's books.

This assignment is made by applying the percentage of the Cooperative's margins (revenues in excess of expenses) to the member's total billing for the year. In addition to this, margins are assigned to Excelsior EMC by other organizations with which it is associated such as Oglethorpe Power Corporation (our wholesale power supplier). The percentage assigned from these associated organizations is assigned to each member each year in the same manner as explained above.

The assignment factor resulting from Excelsior EMC's margins for the year 2025 for all rates is 0.01923605. The assignment factor resulting from associated organizations for the year 2025 for all rates is 0.02685000.

Shown in the table below are examples of the manner in which your capital credit assignment has been determined. To compute your individual assignment, you need only to apply the assignment factor to the total of your power bill (before taxes) for the appropriate year. If you have any questions about your capital credit assignments, or if you would like for our team to compute your assignments please call Excelsior EMC's office in Metter.

YOUR CAPITAL CREDITS MAY NOT BE CREDITED AGAINST YOUR BILLING FOR ELECTRIC SERVICE CAPITAL CREDIT ILLUSTRATION TABLE

YEAR	ASSIGNMENT FACTOR	IF YOUR TOTAL BILLS WERE:	\$300.00	\$600.00	\$1,000.00
2025	0.01923605	Patronage Capital Assigned From Excelsior EMC	\$ 5.77	\$ 11.54	\$ 19.24
2025	0.02685000	Patronage Capital Assigned From Associated Organizations	\$ 8.06	\$ 16.11	\$ 26.85

EDITOR'S NOTE - ASSIGNMENTS OF CAPITAL CREDITS IN THIS MANNER MEETS NOTIFICATION REQUIREMENTS AND SAVES YOUR COOPERATIVE MANY DOLLARS IN PRINTING AND MAILING COSTS.

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